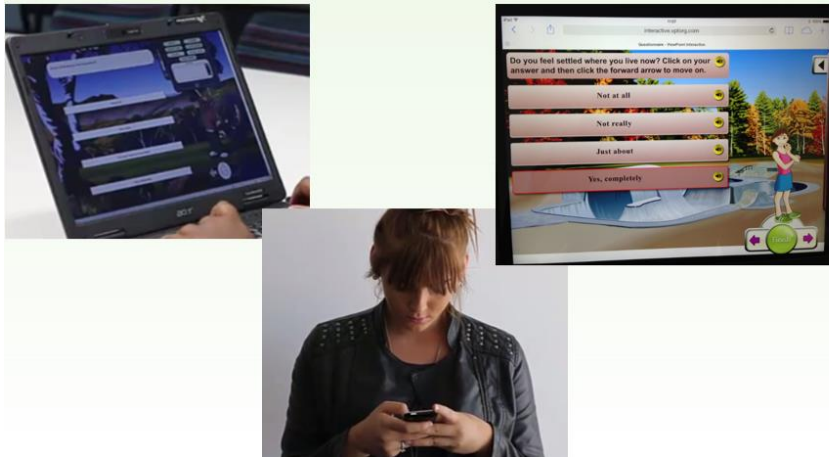


Helping young people communicate

Viewpoint supports participation, enabling children and young people (and adults) to share their views, wishes and feelings using a medium with which many are familiar.

It can be difficult for children and young people to communicate with adults. For children who have experienced trauma, additionally they have difficulty expressing their experience in words, and expressing sensitive, embarrassing or stigmatizing behaviours can be particularly difficult.



Questionnaires can be accessed on laptops, smart phones and tablet computers



Viewpoint features

- Graphical environments can be selected by young people.
- Avatars speaking questions and responses to young people
(Customised backgrounds and avatars can be created and added)
- Different response styles with or without emojis are available
- Notepads for additional comments



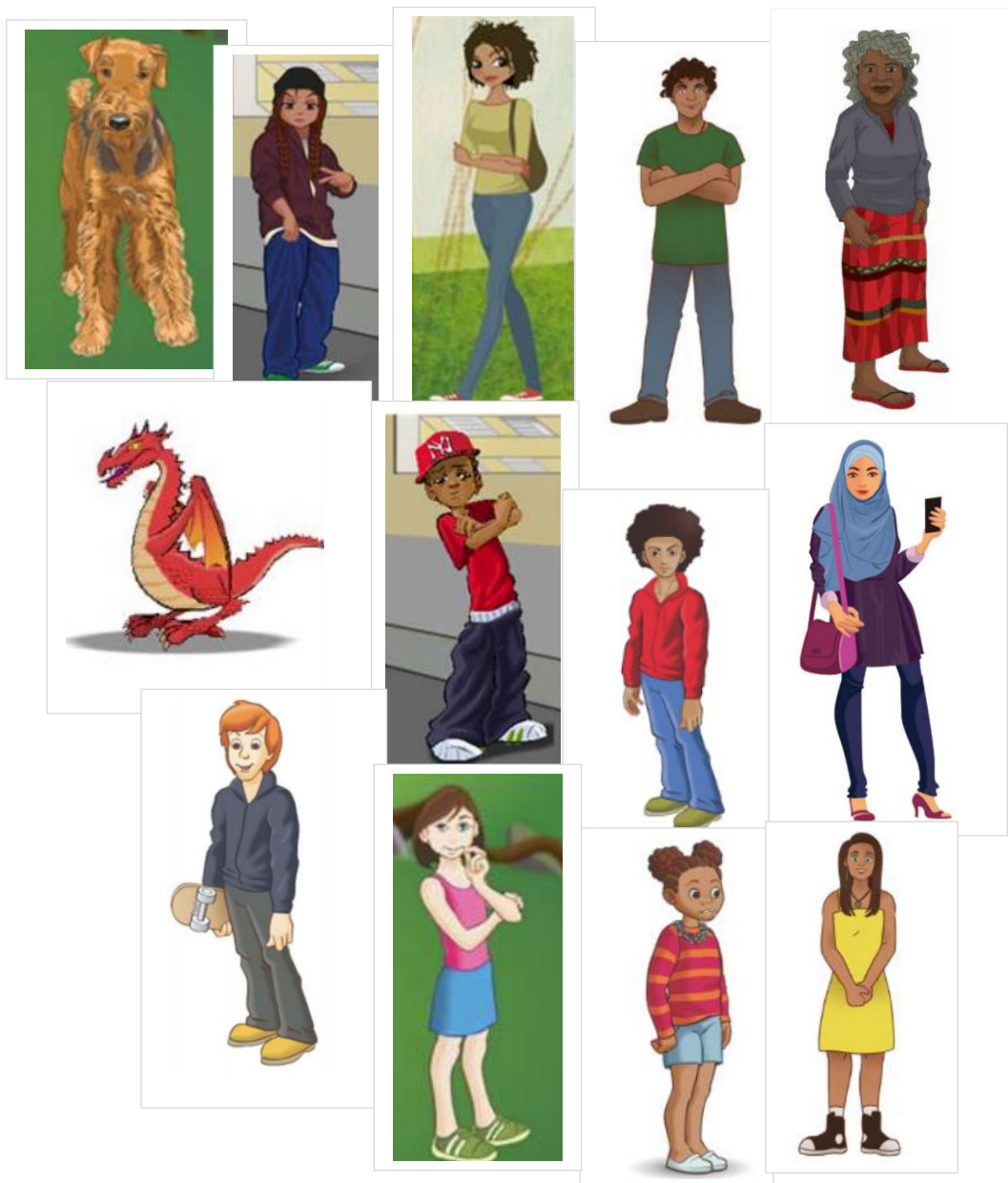
Questions and responses can also be displayed on screen in a plain format

Text can be spoken by clicking on the speaker button

A recent evaluation of the preference for avatars by 2250 young people found that the option with avatars and graphical backgrounds was selected by: 96% young people 5 to 7 years; 78% young people 8 to 11 years; 64% young people; and 54% young people 15 to 17 years.

New avatars can be developed and added at any time. There can be regular changes to the avatars displayed, and different avatars can be associated with questionnaires for different age groups. Young people can be involved in suggestions for avatars and their design.

Avatars speak on screen question and response text. Young people can be involved in recording the avatar voices to increase avatar authenticity.



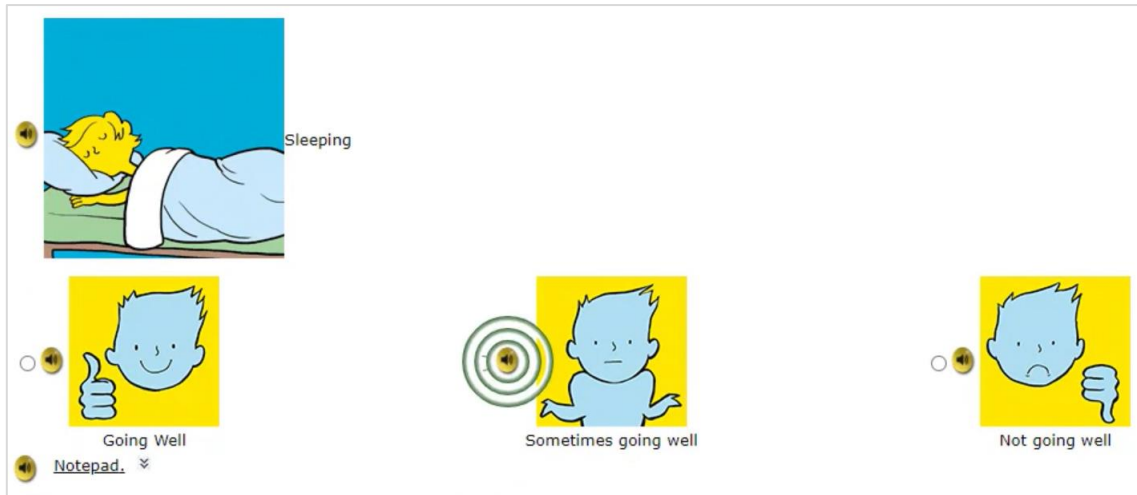
Groups of questions can be introduced by section headers. Any design can be incorporated: to explain the next group of questions, to show progress etc.



Question responses can be supported by pictures or emojis. These can support the understanding of questions, and the different response options, rather than young people be presented with a list of text based responses.



Specialist formats can be created, for example using pictures to explain the question. The Viewpoint Organisation works with Talking Mats specialist speech and language therapists to incorporate Talking Mats pictures in questionnaires with question text automatically spoken.



Other questionnaires using customized pictures for questions and responses can be set up. For example a health questionnaire for the Myanmar community developed with public health doctors



Question and response text can be displayed and spoken in other languages, for example Burmese to support the health questionnaire with the Myanmar community.

- Where questions are displayed in other languages, response text is stored in the database in English along with all other questionnaire responses.



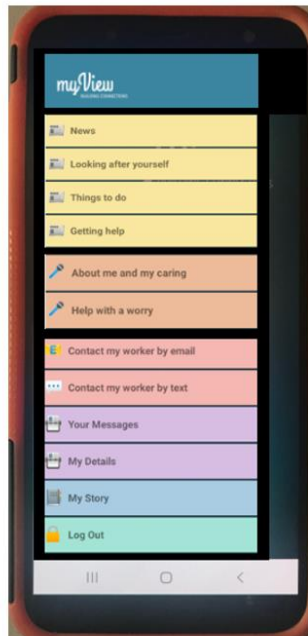
Viewpoint myView app

The myView app is configured uniquely for each organisation and groups of young people. Viewpoint questionnaires can be accessed through the app. Additionally young people can be provided with news and information which is easily updated, and be provided with options to access a My Story option to build a pictorial record of key people, places and mementoes or a Mood Diary.

Young people want to be listened to and want to be kept informed.



The Viewpoint app allows young people to provide instant feedback and allows organisations to keep young people informed.



MyView

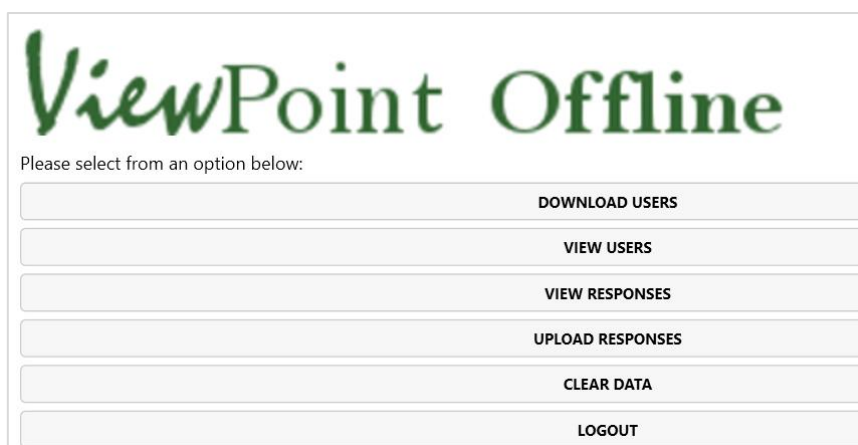
Viewpoint app for young people to inform young people and allow young people to provide feedback

Offline app

Viewpoint questionnaires are usually accessed online, either through the web browser on the device, or through the myView app.

A Viewpoint Offline app is available for Apple, Android and Windows devices to enable questionnaires to be completed offline where there is no internet connection. The offline app displays with the same graphical and avatar options as online versions.

Functionality exists in the app to download user questionnaires for completion offline and for uploading into the online database when a connection is available.



ViewPoint Offline

Please select from an option below:

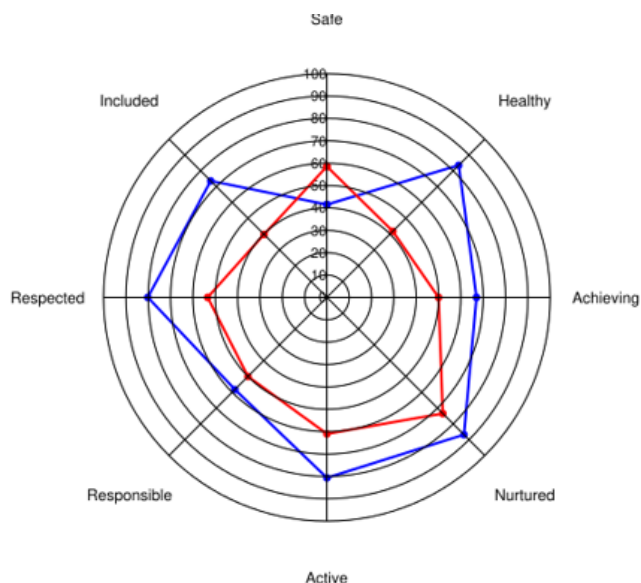
DOWNLOAD USERS
VIEW USERS
VIEW RESPONSES
UPLOAD RESPONSES
CLEAR DATA
LOGOUT

Displaying responses

An optional setting is available allowing questionnaire responses to be displayed on devices when questionnaires are completed. This is useful where Viewpoint questionnaires are completed to inform individual plans and a practitioner wishes to discuss responses with a young person to develop further their understanding and identify priority actions.

Different formats are available, for example

A web report



Self-assessment reports

When a questionnaire has been undertaken on more than one occasion multiple displays are immediately available in the web format

Detailed responses are displayed beneath the web report

Multiple plots display if a questionnaire has been completed more than once

Text and difference reports displayed with web reports

Safe			
3 Does anyone bully or pick on you where you live now?	Not really	↓	Quite a lot
4 Does anyone hurt or upset you at school?	All the time	↔	All the time
5 Have you ever felt unsafe using a phone, Facebook or the internet?	Not at all	↓	Quite a lot
14 Do you feel safe where you live now?	Most of the time	↑	All of the time
Safe totals	58.50%		41.50%
Healthy			
6 Do you have any problems with sleeping?	Quite often	↑	Not at all
7 Do you have any worries or concerns about your health?	Yes, a lot	↑	Not really
8 Would you describe yourself as happy most of the time?	A lot of the time	↑	Yes, most of the time
9 Do you get angry or frustrated very often?	Not really	↔	Not really
Healthy totals	41.75%		83.50%
Achieving			
10 Do you go to school every day that you should?	Not at all	↑	Most of the time
11 Do you get any help from your carers with your school work?	Not really	↑	Yes, a little
12 Do you think you are doing well at school?	Very well	↓	Quite well
13 Do you get the help that you need at school?	Yes, a little	↔	Yes, a little
Achieving totals	50.00%		67.00%

A 'mat' report for Picture Supported Questionnaires

- Question subjects are displayed below the different response options. This report is available with all picture supported questionnaires



Viewpoint Management Centre

WELCOME TO THE MANAGEMENT CENTRE



User Management



Data Analysis

- **User Management** supports the creation of user logins and passwords, editing the availability of questionnaires, setting up staff to receive notifications of completed questionnaires
- **Data Analysis** supporting access to individual reports, charts, frequency reports and cross tabulations. Functionality is provided to extract data to other formats, for example Excel.